# **YB Marketing**



Case study

Connecting our clients to the nation's largest markets

YB Marketing

www.YBMarketing.com





Case study

#### **The Client**

California based information technology company and certified small business

#### The market

Government organizations in two (2) US states

#### The priority contacts

- 1 | Information technology leaders CIO, CISO, AIO in state and local government
- 2 | Department managers within the LARGEST departments

## How we developed the UNIQUE VOICE of our client

- Email campaigns segmented, staggered over many weeks with varying messages and different lengths
- Create a UNIQUE, time based,legitimate OFFER to engage with eachCONTACT group
- Integrate ALL Social platforms to the PRIMARY WEBSITE with data collection FORMS and CHAT developing processes with staff that will engage with ANY customer or prospect inquiry AND through any channel

- CALLS-to-ACTION in every email AND telephone call made (COLD CALL or follow up prospecting call)
- ✓ Immediately create an EVENT SERIES SCHEDULE, online with NO CHARGE and NO REGISTRATION REQUIRED FOCUSED on each CONTACT group and stages of buying within the CONTACT group
- ☑ TRACK analytics on each interaction
- RECORD all contact data in ZOHO CRM

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#### EMAIL CAMPAIGNIN'

with telephone outreach



Short and LONG form emails

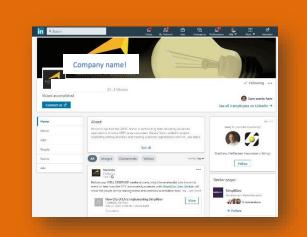
Staggered, properly cadenced

Focused, segmented to audience and their buying journey

Email "SEND SIZE" from SMALL (less than 50) to MASS

Telephone follow-up

#### **SOCIAL** and WEB



Manage and post to social properties
Edit and promote events
Increase LinkedIn connections through direct messaging
Create landing pages

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#### **EVENT**

# DIFFERENTIATORS Figure 187 F

### Manage online events

Poll attendees to encourage participation and lead generation

Follow up with attendees assessing interest and next steps

#### **APPLICATIONS**

#### **ZOHO ONE**

- CustomerRelationshipManagement
- Event management
- Bookings
- Meetings
- Online engagement analytics

#### **CONSTANT CONTACT**

Email service provider

**LINKEDIN** 

**WORDPRESS** 

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# A look at THE FIRST 60-DAYS

- ∴ 10,376 Emails sent
- .. 14

  Targeted, unique

  email campaigns
- ∴ 2,248
  Opened emails

38%
Highest
OPEN rate

11.1%
Highest
CLICK

- Online events held
- .. 17

  New, immediate

  opportunities
- ∴ **100's**Follow up actions

  For the sales team

**Quotes & comments** 

Helped establish a beachhead for our sales teams Great ideas and insights

Really outstanding!

Fantastic!

Does the HEAVY LIFTING for our company

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